

Al Kanz Account FAQs in English

- 1) What is Al Kanz?
 - Al Kanz is an account, which offers customers the chance to win cash prizes up to 1,000,000 Egyptian pounds through periodic draws.
- 2) What is the minimum amount to open Al Kanz account?
 - Minimum amount to open Al Kanz account is EGP 1,000.
- 3) Who are eligible customers to open the account?
 - Al Kanz account is available for individual customers including youth and minors.
- 4) How many customers can potentially win in the Kanz Account prize draws?
 - A total of 44 customers will be selected as winners over the entire year.
- 5) What is the frequency of Al Kanz account prize draws?
 - A monthly draw is conducted for valuable cash prizes.
- 6) What are Al Kanz account prizes and how many winners will be selected in each draw?

| Deposit/ Participation Month | Number of Winners | Prize |
|------------------------------|-------------------|-----------------------|
| Apr-26 | 5 Winners | EGP 50,000 per winner |
| May-26 | 5 Winners | EGP 50,000 per winner |
| Jun-26 | 1 Winner | EGP 1,000,000 |
| Jul-26 | 5 Winners | EGP 50,000 per winner |
| Aug-26 | 5 Winners | EGP 50,000 per winner |
| Sep-26 | 1 Winner | EGP 1,000,000 |
| Oct-26 | 5 Winners | EGP 50,000 per winner |
| Nov-26 | 5 Winners | EGP 50,000 per winner |
| Dec-26 | Winner | EGP 1,000,000 |
| Jan-27 | 5 Winners | EGP 50,000 per winner |
| Feb-27 | 5 Winners | EGP 50,000 per winner |
| Mar-27 | 1 Winner | EGP 1,000,000 |

- 7) What are the available currencies of Al Kanz account?
 - Al Kanz account is available only in Egyptian pound.
- 8) How can I open Al Kanz Account?
 - Download Bank ABC Mobile Application to open Al Kanz Account.
- 9) What is the applied service charges applied on Al Kanz account?
 - Al Kanz account is waived from all fees and charges.

- 10) How can I participate in Al Kanz prize draws?
 - Open Al Kanz Account and deposit the minimum required amount of EGP 1,000, each EGP 1,000 will give one chance to win in the draw; funds must remain in the account for one full month after the deposit month.
- 11) What is the maximum deposit for participating in Al Kanz prize draws?
 - There is no maximum balance for Al Kanz Account; the higher your balance, the greater your chances to win.
- 12) How are Al Kanz chances calculated?
 - Number of chances to participate in a prize draw will be calculated as the completed multiples of the minimum amount in the account during the period, number of chances will be calculated only in whole numbers; fractions will be excluded.
- 13) Can I withdraw money from my Al Kanz Account?
 - Yes, you can withdraw part or the full amount available in Al Kanz account at any time. However, withdrawals will decrease the number of chances you have for winning.
- 14) How are Al Kanz prize draws conducted?
 - Draws will be conducted as per the schedule advised for each draw as announced through the bank's mobile banking application and official website under the official supervision of the Ministry of Social Solidarity.
- 15) Can I win more than once in Al Kanz account draws?
 - Yes, you may win in multiple draws throughout the campaign's duration; however, the same customer cannot be selected more than once during the same draw.
- 16) Can I obtain a credit card from Bank ABC against Al Kanz account?
 - Yes, you can obtain a secured credit card against Al Kanz Account, while remaining fully eligible to participate in the prize draws.
- 17) Can I link my debit card to Al Kanz Account?
 - Al Kanz account will not be linked to any card nor available for any payment services.